THE ASSOCIATED STUDENTS GOOD NEIGHBOR PROGRAM’S (GNP) PURPOSE IS TO INCREASE AWARENESS AMONG SDSU STUDENTS OF THE RELATIONSHIP BETWEEN STUDENT BEHAVIOR AND THE QUALITY OF LIFE ON CAMPUS AND IN THE NEIGHBORHOODS SURROUNDING THE SDSU CAMPUS.

THE GOOD NEIGHBOR PROGRAM

- **HOTLINE**: Call (619) 594-SAFE (7233) to ask questions, or express comments and complaints which will be answered by the GNP First Response Team.
- **FIRST RESPONSE TEAM**: responds to calls either with a follow-up call and/or a personal visit to the residence in question.
- **COMMUNITY CLEAN-UPS**: In its work to make the environment in which the community lives clean and appealing, the Good Neighbor Program organizes clean-ups with the help of students and community volunteers.
- **OUTREACH**: Volunteers go door-to-door in College Area neighborhoods with a high concentration of rentals to educate residents about neighbor relations issues. Educational seminars will also be offered in the spring to students currently living on-campus regarding their rights and responsibilities when they move off-campus.
- **WEBSITE**: www.as.sdsu.edu/good_neighbor can be utilized as a resource of more information about living in the College Area.

WE CAN BE REACHED BY:
Phone: (619) 594-SAFE (7233)
Email: GNP@mail.sdsu.edu
Website: www.as.sdsu.edu/good_neighbor

IMPORTANT RESOURCES

211 SAN DIEGO
answers questions regarding issues within the San Diego Area.
Dial: 211
www.211sandiego.org

TRAFFIC ALERTS
Dial: 911
www.sandiego.gov

THE GOOD NEIGHBOR PROGRAM
(619) 594-SAFE
www.as.sdsu.edu/good_neighbor

COLLEGE AREA COMMUNITY COUNCIL
www.collegeareacouncil.org

AZTEC LEGAL AND FINANCIAL SERVICES
Free and CONFIDENTIAL to students
(619) 541-7802
www.as.sdsu.edu/aslegal

CITY CODES GOVERNING RENTAL PROPERTIES IN SINGLE FAMILY AREAS
(619) 236-3500
www.sandiego.gov/482/368

CITY OF SAN DIEGO ENVIRONMENTAL SERVICES DEPARTMENT
Refuse collection, litter dumping
(619) 238-6700
www.sandiego.gov/1187

CITY OF SAN DIEGO DEVELOPMENT SERVICES
(619) 236-3500
www.sandiego.gov/1188

CITY OF SAN DIEGO NEIGHBORHOOD CODE COMPLIANCE
(619) 236-3500
www.sandiego.gov/1187

COUNTY OF SAN DIEGO ANIMAL CONTROL
(858) 692-1574
www.sandiego.gov/397

GRAFFITI CONTROL HOTLINE
(619) 238-7777
www.sandiego.gov/397

MID-CITY POLICE COMMUNITY RELATIONS OFFICER
(619) 531-2006

MID-CITY NEIGHBORHOOD PROSECUTOR
(619) 531-3500

RESIDENTIAL PERMIT PARKING DISTRICT B INFORMATION
(619) 531-3500
www.sandiego.gov/397

SAN DIEGO CITY COUNCIL 7TH DISTRICT
(619) 234-6727
www.sandiego.gov/397

SAN DIEGO STATE UNIVERSITY CODE OF CONDUCT
www.san-diego.edu/academiccenter/studentconduct

SAN DIEGO POLICE DEPARTMENT
(619) 531-2006
www.sandiego.gov/397

SAN DIEGO WATER CONSERVATION
(619) 536-3152
www.sandiego.gov/397

SDSU POLICE DEPARTMENT
(619) 594-1991
www.sandiego.edu/397

STREET/SIDWALK MAINTENANCE
(Report graffiti, streetlights out, etc)
(619) 236-7500
www.sandiego.gov/1553

RECYCLING
(619) 238-2828
www.sandiego.gov/397

www.as.sdsu.edu/good_neighbor

COMPLIMENTS OF THE SDSU ASSOCIATED STUDENTS GOOD NEIGHBOR PROGRAM, SDSU GOVERNMENT AND COMMUNITY RELATIONS, AND THE COLLEGE AREA COMMUNITY COUNCIL.
IT IS IMPORTANT TO KEEP IN MIND THAT THE COLLEGE AREA IS SHARED BY A DIVERSE POPULATION OF NEIGHBORS OF ALL AGE GROUPS & LIFESTYLES

COMMON COURTESY
- Introduce yourself to neighbors and exchange phone numbers to allow for communication.
- Give neighbors a heads-up if you plan on having a social gathering, but understand that notification is not a license to disobey noise ordinances.
- No speeding through neighborhoods.
- Keep landscaping and front of yard free of debris and furniture.
- Pets must be kept in a fenced area or on a leash.
- Pet waste must be cleaned up.

TRASH
- Trash containers can be put out at the curb as early as 6:00 p.m. the night prior to pick up. At the latest, city issued refuse containers should be out on the curb by 7:00 a.m. on the day of collection.
- Containers must be brought in by 6:00 p.m. on the day of pick up or could result in $100-$500 fine.
- Store your containers out of public view.
- It is your responsibility to clean/pick up any trash by 10:00 a.m. on the day following a party.
- For your trash schedule visit www.sandiego.gov/environmental-services/collection/schedules.shtml

PARKING
- The S1000 FINE
- If a party hosted at your residence causes a substantial disturbance, each tenant can, at the discretion of the police officers at the scene, be fined $1,000, and under certain circumstances a landlord can also receive a $1,000 fine.
- Not answering the door when officers arrive will result in everyone on the basis receiving the fine.
- When receiving the fine, be cooperative.

NOISE
- Noise cannot be audible 50 feet from home between hours of 1:00 p.m. - 8:00 a.m. or be excessive at any hour.
- Loud talking in the back yard, foul language, and/or slamming car doors are disturbing.

STEPS FOR DEALING WITH DISRUPTIVE NOISE:
- If appropriate, respectfully contact your neighbor.
- Leave a message with the Good Neighbor Program for consistent disruptions.
- (619) 594-SAFE (7233)
- Non-Emergencies.
- SDPD (619) 531-2000
- Then if necessary, SDSU Police (619) 594-1991

ALCOHOL
- IT IS ILLEGAL TO:
- Consume alcohol on public property in San Diego.
- Furnish alcohol to anyone under the age of 21 or someone intoxicated.
- Collect money for admission to parties providing alcohol.
- Host a party where minors are drinking.
- Possess alcohol in public areas if under 21.
- Consume alcohol under the age of 21 anywhere.
- Be intoxicated in public.
- Drink and drive.
- Urinate or engage in lewd conduct in public.

THE COMMUNITY ASSISTED PARTY PROGRAM (CAPP)
- The Community Assisted Party Program (CAPP) is an enforcement tool used by the San Diego Police to curb nuisance behavior at chronic party houses. Once a house has received a CAPP designation, if the police have to respond to the house again within the next year, the tenants will be arrested or issued an administrative citation ($1,000 fine) and noise equipment may be impounded.
- House remains CAPP'd for one year and can be extended indefinitely.
- SDPD CAPP Coordinator (619) 515-3004.

STUDENT CODE OF CONDUCT
- Students are subject to disciplinary action by the SDSU Center for Student Rights and Responsibilities if found in violation of the Student Code of Conduct on or off campus.
- Can be found in the SDSU General Catalog and on the SDSU website.
- carc.sdsu.edu/conduct1.html
Linking Life and Learning

Resources

College Area Community Council

The College Area Community Council is the City of San Diego's officially recognized advisory group for the College Area. The 20-member Executive Board conducts public meetings, held on the second Wednesday of each month at the College Rolando Branch Library, 6600 Mountsума Road. There is a public comment portion of each meeting where community members are invited to express concerns, ask questions, or comment on community issues. The mailing address is P.O. Box 157253, San Diego, CA 92157. A membership form can be downloaded from the CACC website. Members receive a monthly newsletter and a meeting agenda. Email CACC

San Diego State University

The Associated Students of SDSU have established a Good Neighbor Program whose goals are to foster a positive and civil atmosphere around the SDSU campus and to heighten awareness among SDSU students of the relationship between personal conduct and the quality of life on campus and in the surrounding community. The program has established a Community Line where area residents can voice their concerns. Follow-up phone calls, correspondence and/or personal visits are offered by student peers in response to concerns. The Good Neighbor Program Community Line can be reached at (619) 594-SAFE (7233).

Mediation

The San Diego Mediation Center, a division of the National Conflict Resolution Center, has a Community Mediation Program that provides low and no cost mediation service to assist in resolving neighbor disputes. Services are generally provided within 14 days of initiation and over 80 percent of the community mediations end with a voluntary agreement between the parties to the dispute that totally resolves the issues. Phone (619) 238-2400. San Diego Mediation Center website

City of San Diego

- The College Area is in Council District Seven. Phone: (619) 236-6677. Ask for the council representative for the College Area.
- City of San Diego website
- "Just Call" – (619) 615-6111. This is an automated citizen information system designed to provide you with pre-recorded answers to frequently asked questions about the City of San Diego services and programs, 24 hours a day, seven days a week.
- Mid-City Police Substation – Call (619) 516-3000 for any issues or concerns regarding law enforcement in the Mid-City Division, which includes the College Area.
- City of San Diego Neighborhood Code Compliance Department. Call (619) 236-5300 to report apparent violations of zoning, housing, noise and litter codes. Complaints are not accepted; however, names, addresses and phone numbers are kept confidential.
- Neighborhood Nuisance Program – City of San Diego Neighborhood Code Compliance Department – Phone: (619) 533-6123. This program helps neighbors attack nuisances in their neighborhood by taking legal action against the property owner. Nuisances can include an unsightly property, excessive noise, gang activity, prostitution, drug activity, trespassing, CC&R violations, and other unreasonable activity. Neighbors can sue the property owner in Small Claims Court where the judge has the power to order resolution and/or award monetary damages (up to $7,500 per plaintiff).

County of San Diego

- The College Area is in District Four. Phone: (619) 531-5544. Ask for the community representative.
- County of San Diego website

Mid-City Community Court

For certain misdemeanor quality-of-life crimes such as noise violations, offenders can avoid a criminal record by agreeing to have their case handled by the Mid-City Community Court. If they agree to participate, offenders are sanctioned by the Community Court Sanctioning Panel, which is composed of a deputy city attorney, case manager and two-four trained community members. Offenders are ordered to perform community service, attend rehabilitative and educational programs, and pay fines and administrative fees. If offenders comply and remain law-abiding for one year, they avoid having charges filed against them. For more information, contact the Mid-City Community Court Coordinator in the Office of the City Attorney, Neighborhood Prosecution Unit. Phone: (619) 533-5500.
Additional Resources

211 San Diego answers questions regarding issues within San Diego Area:
Dial: 211
211 website

Traffic Alerts:
Dial: 511
511 website

Aztec Legal and Financial Services (Free and CONFIDENTIAL to all SDSU students):
1-800-541-9701
Aztec Legal and Financial Services website

City of San Diego Environmental Services Department (Refuse collection, litter, dumping):
(858) 694-7000
City of San Diego Environmental Services Department website

City of San Diego Developmental Services Building Permits:
(619) 446-5000
City of San Diego Developmental Services Building Permits website

City of San Diego Neighbourhood Code Compliance:
(619) 236-5200
City of San Diego Neighbourhood Code Compliance website

County of San Diego Animal Control:
(858) 239-4350
County of San Diego Animal Control website

Graffiti Control Hotline:
(619) 235-8523
Graffiti Control Hotline website

Mid-City Community Relations Officer:
619-516-3009

Mid-City Neighborhood Prosecutor:
(619) 533-5508

"Mini-dorm"/Public Nuisance Rental Properties:
(619) 238-3530
"Mini-dorm"/Public Nuisance Rental Properties website

Residential Permit Parking District Information:
(619) 744-1710
Residential Permit Parking District website

San Diego City Council 7th District:
(619) 236-5677
San Diego City Council 7th District website

San Diego State University Code of Conduct:
San Diego State University Code of Conduct website

San Diego Police CAPP Coordinator:
(619) 516-3004

San Diego Police Department:
(619) 531-2000
San Diego Police Department website

San Diego Water Conservation:
(619) 514-2325
San Diego Water Conservation website

SDSU Police Department:
(619) 594-1991
SDSU Police Department website

Street/Sidewalk Maintenance (Report potholes, streetlights out, etc.):
619-527-7500
Street/Sidewalk Maintenance website

Recycling
800-239-2683
Recycling website
Good Neighbor Program Resources:

http://as.sdsu.edu/good_neighbor/resources.php
The Good Neighbor Program focuses on maintaining and bettering the relationship between community residents and students. Throughout the year, we organize canvassing and cleanup events, in which we go out into the College Area communities to clean the neighborhoods and educate the residents about our program and the assistance we can offer. We also take part in several community events, like the annual Boo Parade, in an effort to give back and to support the community. We encourage residents to call our hotline if they are having difficulty with a neighbor, so that we may speak to them and educate them on the policies regarding living in the communities, as well as how to be respectful neighbors. We also encourage people to email us if they feel that they could use our assistance, or have any questions. Both the email and the hotline number are listed below, along with our website.

asgnp@mail.sdsu.edu
619-594-SAFE
as.sdsu.edu/good_neighbor
**College Area Initiatives:**

As for current initiatives, we have none other than that in place.

**What we used to do:**

**Code Enforcement Rep** - Highly visible and successful. Shops employed a person for about $25,000 per year to go out and notice residents/students in the surrounding area with City of San Diego 1st Notice Letters about trash cans and other code violations. Also, he assisted parking enforcement by alerting them to cars parked on lawns, etc. Ended about two years ago.

**College Area Car (aka "Party Car")** - Again, visible and successful. SDPD and SDSU PD would go out beginning at 5pm or so on Thursdays, Fridays, Saturdays and let people who were clearly prepping for a party that night that they would be by later. Then, when they responded to party calls, they would work in tandem to issue tickets and refer SDSU students to Student Rights and Responsibilities when the behavior was bad enough. Ended last year.

Of course, yours truly, is SDSU's first line of defense. What I do is respond to the plaintiff, coordinate with SDPD and SDSU PD and/or city environmental services in the case of trash, and lie awake every weekend night hoping my mobile doesn't ring because of our students' behavior.

In the long run, our strategy is to enroll brighter, more dedicated students, house them on campus until they are Juniors, house them within walking distance to campus when they are Juniors/Seniors, and have plenty of activities for them to do on campus when they want to let off steam (e.g. New Student Union, Plaza Linda Verde).