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Our people, the true strength of our organization, take pride in providing professional law enforcement services that are ethical, caring and inclusive. We realize the mission of the University could not be achieved without the support from the innovative and proactive policing strategies deployed by our employees. We are driven to provide an environment where faculty, staff, students and visitors can feel safe and take pride in the SDSU community.

Should you have any questions, concerns or comments about our services or the organization, please feel free to contact me.

Sincerely,

John L. Browning
Chief of Police
Police Services

Parking Services

Access Control

Key Issue

Transportation Services

Special Event Planning

Community Service Officers

Community Policing

Live Scan Services

Emergency Preparedness Liaison
Mission & Values

Our Mission

♦ Protect the public through proactive law enforcement and to promote a safe and secure environment.

♦ Address issues that impede or disrupt the orderly operation of the academic process.

♦ Protect university property by initiating police action — enforcing laws & regulations, and arresting offenders — and educating the public in crime-prevention techniques.

♦ Mitigate liability and hazards to the university.

Our Values

Service to the Campus Community

We value the opportunity to provide service in a manner, which is fair, courteous, responsive and efficient. An attitude of respect for the protection of the worth, dignity, and the rights of all we serve is the foundation of our department.

Integrity

We value candor, honesty and ethical behavior in the members of our department. We are committed to upholding our positions of trust by maintaining the highest ethical standards as set forth in the law enforcement code of ethics.

Responsibility & Accountability

We value the need to use our resources effectively and to be open in our communication with the campus community. We are responsible for our actions and understand that our behavior earns the support and trust of the public.

Professionalism

We value the spirit of professionalism, and have a clear sense of commitment, perspective and direction. We build professionalism by creating an empowering environment, one that encourages teamwork, innovation and self-evaluation.

Excellence

We strive for personal and professional excellence. We are committed to improving the campus community, earning their trust, respect and support through active partnership, involvement and service.
San Diego State University Strives to...

Create and maintain an environment for learning that promotes respect for and appreciation of scholarship, freedom, human diversity and cultural pluralism, characteristic of the San Diego community. We pride ourselves in our level of excellence in instruction and intellectual accomplishment, providing accessible higher-education to both local and state residents, in addition to out-of-state residents and foreign nationals.

SDSU Police Department strives to...

Create a safe environment conducive to academic excellence. Even though the University Police work closely with neighboring police agencies in employing security measures to reduce and prevent crime, we strongly believe security is everyone’s responsibility, and we ask for your assistance.

Safety and security is coordinated by University Police, through a force of 29 sworn police officers and 50 civilian support employees. Our police officers are graduates of the California Peace Officers Standards Training Academy with full arrest powers throughout the state. They undergo continued training to upgrade their skills, which include first aid and CPR.

University Police officers are armed. They conduct foot, vehicular and bicycle patrols on campus and in the adjacent community 24 hours a day. Officers are responsible for investigating crimes and traffic accidents, enforcing state laws and local ordinances, responding to medical emergencies and all other incidents requiring police assistance.

Many of the department’s managers and supervisors have attended the national FBI Academy in Quantico, Virginia and the California Peace Officers Standards and Training Command College. Through our Investigative Unit, criminal cases are forwarded to the San Diego District Attorney’s Office or the San Diego City Attorney’s Office for prosecution. We enjoy a positive working relationship with all neighboring police agencies. University Police officers also work very closely with the San Diego Police Department, agencies near our branch sites and other law enforcement agencies, assisting them with investigations of campus community members involved in incidents occurring off campus.
SDSU Safety & Security Report

The SDSU Police Department works hard to ensure that everyone in the campus community is aware of safety issues that may affect them. The Campus Safety Act, also known as the Jeanne Clery Act, requires universities to report annual crime statistics, provide timely warnings of serious crimes when there may be a threat to others, and to keep a public log of campus incidents. SDSU is in full compliance with this federal mandate, and our Safety and Security Report is available to the entire campus community. You may download and print a copy by downloading the link on our website. If you would like a paper copy of the current Safety and Security Report, contact the Crime Prevention Unit at (619) 594-1985 to arrange for one to be mailed to you.

Annual Fire Safety Report

The Office of Housing Administration and the Residential Education Office publish the annual Fire Safety Report for the SDSU residential community. The report includes:

- A description of each on-campus student housing facility;
- The number of fire drills conducted during the reporting year;
- Campus policies or rules on portable electronic appliances, smoking, and open flames in a student housing facility;
- Campus procedures for evacuating student housing in the event of a fire;
- The policies regarding fire safety education and training programs provided to the students and employees (including the procedures that students and employees should follow in the case of a fire);

- The titles of each person or organization to which students and employees should report that a fire occurred; and
- Plans for future improvements in fire safety, if any.
The Operations Division of the SDSU Police Department comprises the most visible elements of the University’s public safety effort; the uniformed patrol officers. The Division consists of 22 sworn police officers and 10 civilian staff who serve the university and campus community 24-hours-a-day, seven days a week, 365-days-a-year. For 2012, the Operations Division is composed of the following details:

- Patrol
- K-9 Unit
- Bicycle Team
- Traffic Enforcement/Motor Unit
- Critical Response Unit
- Law Enforcement Training Unit
- CSO Training Program

The Operations Division’s goal is to promote the mission of the SDSU Police Department by supporting a commitment to safety and service. Our efforts to improve the quality of life in the community we serve are grounded in our belief that strong community partnerships, strong communication skills, superior training and a coordinated vision promote the ultimate objective of ensuring a safe environment. It is our vision to ensure that citizens feel safe and take pride in their community and find comfort in their quality of life at SDSU.

**Accomplishments in 2012:**

- Developed monthly testing schedule for Mass Communications System.
- Establish five year staffing plan.
- Find funding for a mobile command vehicle.
- Completed two RxNet Prescription Drug Take Back events.
- Offered free bike registration/U-lock events.
- Purchase a replacement K-9 and fill vacant position. (*Postponed due to staffing*)
- Completed San Diego LECC security survey of police facility.
Goals and Objectives for 2013:
- Host two RxNet Prescription Drug Take Back events.
- Resolve 3C’s radio issues.
- Complete 3C’s training for supervisory and communications staff.
- Complete FCC 800 MHZ narrow banding for applicable frequencies.
- Enter into MOU for regional camera sharing.
- Maintain NIMS compliance. New hires to complete essential modules.
- Completion of mobile command vehicle; including 6 deployments.
- Increase A.L.I.C.E. presentations and expand trainer pool.
- Completion of Love Library police storefront.
- Complete Phase 1 of LPR project.
- Complete campus camera upgrades.
- Establish deployment protocols for portable light towers.
- Schedule two bike registration/U-lock event per semester.
- Implement Volunteers In Policing (VIP) Program.
- Complete corporal hiring process.
- Create and publish monthly event calendar on website.

Six-Year Crime Trends
Patrol functions of the police department are by far the most visible component on a day-to-day basis. Officers are tasked with patrolling the campus by car, foot, bike and motorcycle and enforce a variety of municipal, state and campus code violations. One of their primary duties is the prevention of crime and education of our community. Officer spend time in parking structures and buildings making sure that potential security issues are addressed and necessary enforcement action is taken. Policing on a major university can be extremely challenging and it is not uncommon for officers to do community presentations, arrest criminal offenders, respond to alarms and medical aid calls and do traffic enforcement all within a matter of hours.

The crime trends of significance on campus center around property crimes and crimes of opportunity. Our community, along with the rest of the nation, saw an increase in iPhone thefts at the end of last year. Also common are thefts of laptops, other cell phones and small electronic devices, most of which were left unattended. We have seen a decrease in auto theft over the last several years, due in part to special enforcement activities. Officers, CSOs and volunteers spend time in the most heavily congested parts of campus including the library, student centers, Campanile Mall and recreation centers. Officers on weekend nights have the added challenge of responding to disturbance calls, fights and medical aids involving alcohol and over-intoxication.
With a daily population approaching 50,000 people, traffic enforcement is an important component of the everyday duties of the SDSU Police Department. In addition to patrol officers that enforce traffic laws, the SDSU Police Department’s Motorcycle Program focused on specific traffic management issues. Studies have also been done that suggest that aggressive traffic enforcement can reduce crime overall. High profile cases like the bombing of the Federal Building in Oklahoma City, have been solved by an officer making a routine traffic stop. Corporal Stevens worked with SDSU patrol officers as well as other motor units throughout San Diego County to help increase motorists awareness while driving. Cell phone and texting violations continue to be one of the most common violations, along with seatbelt violations and hazardous violations.

Of special concern as SDSU is bicycle safety. 2012 saw a significant increase in the number of bicycles on campus and as a result, officers focused on educating cyclists as they traveled on and around campus. One of the most dangerous violations is bicycles travelling the wrong way in the bike lanes on streets adjacent to campus. Due to the fact the vehicles aren’t expecting cyclists to approach intersections from the right, they often do not see these bicyclists until it is too late. In 2012, SDSU officers made 5,877 traffic stops, issued 5,039 moving violation tickets and 3,460 non-moving tickets (total numbers including the Traffic Unit).
Traffic Collisions

- Traffic Collisions: 28
- Injury: 5
- Number Persons Injured: 5
- Non-Injury: 20
- Bicycle: 2
- Misdemeanor Hit & Run: 48
- Other Department: 7
- Alcohol Involved: 1
- Moving Citations Issued: 724
- Parking Citations: 18,306
Moving Citations Issued, 720
Moving Citations Issued, 1187

2011
2012

DUI
DUI, Under 21 Years
OTHER
The SDSU Police Department complies with all California P.O.S.T. training standards. New officers attend the San Diego Regional Public Safety Training Institute and all new hires complete P.O.S.T. required field training. In addition to mandated training, department personnel receive specialized in-service training that focus on current crime trends, new case law, department needs and directives.

Defensive Tactics:
- Ground Fighting
- Use of Force Situational Training
- Handcuffing/OC Spray/
- Baton

Detective Training:
- Child Sex Abuse
- Interrogation
- Death /Homicide Investigation
- Economic Fraud Training
- Gangs
- Clandestine Lab

S.W.A.T. Training:
- Barricaded Suspects
- Vehicle Assaults
- Firearms Training
- Advanced Tactical Operations
- Mobile Active Shooter
- Search Warrants

Traffic Safety Training:
- Supervising a DUI Check Point
- Doppler Radar and Lidar Training
- Transportation Safety Conference
- Drug Impairment (ARIDE)

Patrol Training:
- I-Leads Records Management System
- ID Theft
- DUI
- Report Writing
- Street Survival Course
- Excited Delirium
- Emergency Vehicle Operation Course
- Legal Updates

Every SDSU Police Officer received on average 84 hours of training in 2012
Thank you, SDSU Police! I am a senior here in Criminal Justice Admin and I admire, respect, and I am glad you people are on the job.

-Andre

Wahoooo!! Way to go!!!!! Thank you for looking out for us so well. I really appreciate the crime bulletins - they remind me to be mindful when walking to my car after dark.

-Donna

Hello,

Good work and thank you for all you do.

-Mike

To Whom It May Concern,

I want to commend you for the crowd control and parking this morning at the Dalai Lama event. Everything went very smoothly. Good job to all, and thank you!

-Mary
I am grateful, keep up the good work.

-Kurt

Thank you, good job!!!
Blessings —Lorena
SDSU Police Motor officer providing mutual aid at the Coronado Fourth of July Parade.

Police staff handing out free bike and steering wheel locks to students and staff.

SDSU Police attend a press conference announcing a County-wide DUI Enforcement Detail
Four members of the SDSU police department employees were recipients of the staff awards from SDSU President Elliot Hirshman in November 2012. Sgt. Harshaw was awarded a 20-Year service award. Auxiliary Services Director Richeson, Sgt. Villegas and Lt. Frawley were awarded their 15-Year staff awards. The awards recognize long-term SDSU employees and serve as a reminder to all staff members of the unique nature of the university.
This year, thanks to effort of one of our police corporals, the SDSU Police Department began a new Chaplain program. Chaplain Garrett joined the department in November and has prior experience with the San Diego Police Department and recently completed her seminary program. She is on-call and is available to assist whenever needed. She is also connected with other chaplains throughout the county and can draw on those resources as needed.

The chaplain rides with officers, sits along with dispatchers, and works with Community Service Officers and other members of the department to gain an understanding of the varied and essential job functions of each position and how they impact the community. The chaplain provides support in a wide range of situations to department personnel, crime victims and community members during uniquely challenging incidents. The duties of the chaplain include the following:

- Emergency call out for critical incidents.
- Pastoral counseling to all employees.
- Presiding over official events needing benedictions or invocations.
- Religious questions or necessities.
- Victim counseling and crisis intervention.
- Critical incident debriefing for department personnel.
- Domestic violence victim assistance.
- Officiating weddings, funerals and memorials.
- Additional asset in the car for patrol officers.
In 2012, the Investigations Unit processed 10 background investigations, and completed 192 hours of professional standards investigations. In addition, there were several unique cases and dignitary events that kept Investigations busy throughout the year:

“Apple Picking”
During the Fall Semester there were 13 reported cell phone robberies on and around campus. The suspects specifically targeted victims who were talking or using iPhone, in what’s becoming known nationwide as Apple Picking. Using social media, including the release of surveillance video via YouTube, we were able to identify and arrest 7 of the 9 suspects from these cases.

U.S. Bank Bomb Threat
Just prior to start of Fall Semester, a bomb threat from an irate customer was called into an on-campus branch of U.S. Bank, causing an evacuation of West Commons. Investigators worked to locate the person believed to be the caller. Although the irate caller was located, he was determined not to have made the threat to the bank.

Dalai Lama Visit:
In March, His Holiness the XIV Dalai Lama visited SDSU as part of a Southern California speaking tour. Acting as the department’s liaison with the U.S. State Department and other allied agencies, the Investigations Division coordinated the security plans for the event and ensured that all 12,000 attendees were able to enjoy a successful event.
The Records Division is responsible for the processing and recording of all reports taken by the SDSU Police Department. This includes crime reports, incident reports, medical aid and emergency services reports, traffic collisions and general information reports. In addition, Records processes all citations and field interviews and ensures that collected data is sent to the appropriate prosecuting agency as well as national and local criminal databases.

The SDSU Police Department works hard to ensure that everyone in the campus community is aware of safety issues that may affect them. The Campus Safety Act, also known as the Jeanne Clery Act, requires universities to report annual crime statistics, provide timely warnings of serious crimes when there may be a threat to others, and to keep a public log of campus incidents. SDSU is in full compliance with this federal mandate, and our Safety and Security Report is available to the entire campus community. The Records Division is responsible for compiling the Safety and Security Report as well as required reporting to the Department of Justice, FBI, and CSU Chancellor’s Office.

Property and Evidence Technician is responsible for the tracking and disposition of all property and evidence coming into the police department. In 2012 this included over 600 grams of marijuana, 350 pills, and smaller amounts of hashish, methamphetamine, cocaine, morphine, LSD and heroin. Property and Evidence also processed 10 firearms, over $4,000 in cash and managed the department’s asset forfeiture efforts.
The SDSU Communications Center is the hub and heart of the San Diego State University Police Department. The Communications Center is home to eight-POST certified dispatchers and is staffed 24 hours a day, seven days a week, 365 days a year. There are two full-time lead dispatchers, three communication training officers and three dispatchers. The SDSU Communications Center dispatchers handle all 911 calls, duress phones, emergency elevator activations, non-emergency call while simultaneously dispatching patrol officers, parking office and community service officers. Furthermore, dispatchers assist officers in accessing, inquiring and updating several law enforcement database systems along with monitoring and dispatching several radio frequencies. The dispatchers manage the walk-up service window in the front lobby of the station and monitor all card access and fire alarms on campus. The SDSU Communications Center staff handles the creation and assignment of every incident that occurs around campus whether it is officer initiated or a call for service. The Communications Center has an essential role in safety and security in the San Diego State University community.
Police communication has always played an intricate function in public safety. The Communications center is the critical link between the SDSU community who calls for assistance and the police officers in the field. Dispatchers are in constant communication with police and are responsible for the deployment and coordination of resources for both emergency and non-emergency calls for service.

The Communications Center answered nearly 6,400 9-1-1 calls in the 2012. SDSU Dispatchers work from consoles compromised of five flat panel computer screens, each running different programs and databases.

When calling Communications, you will speak with highly trained Public Safety Dispatchers, whose task it is to provide the highest level of service while providing the assistance needed by the community. The dispatcher will ask a series of questions in order to determine the priority of the emergency. The information you provide will be entered into a computer aided dispatch (CAD) system. Using this computerized system, the dispatcher will relay information to police officers in the field, and will get additional resources requested by responding officers.

SDSU Dispatchers work 12-hour shifts three or four days a week including all weekends, holidays, over nights and overtime shifts. Maintaining full staffing for a 24/7 Communications Center is a continuous challenge. In 2012, the department was allotted two additional dispatcher positions which have assisted in staffing and shift coverage.
The Auxiliary Services Division of the department consists of a civilian staff providing the campus community with resources for parking services, access control, special events, Live Scan services, automated external defibrillator program, and various other services through our professional group of fulltime staff and student Community Service Officers (CSOs). The division is also responsible for supporting and maintaining the technology of the department, including mobile and fixed audio/video equipment, computers and business continuity efforts, for its employees by ensuring that all staff have the resources needed for proactive law enforcement.

**Mission:** To support and facilitate the academic process while promoting the safety and security of our campus community, through a constructive and responsive service.

**Accomplishments in 2012:**
- Completed hiring for a police department internet technology specialist.
- Completed law enforcement training for CSOs.
- Established creative training opportunities for all staff.
- Completed customer service audit.
- Continued outreach on services and accessibility.
- Researched ways to streamline parking permit and key issue processes.
- Replaced/Upgraded the in-car video MDT system.
- Upgraded network infrastructure.
- Improved production levels relative to revenue.

**Goals and Objectives for 2013:**
- Ensure training opportunities are made available.
- Update department web page.
- Develop information pamphlets.
- Continued development of LPR technology for parking enforcement.
- Upgrade network infrastructure.
- Modify cost recovery fees.
It is the goal and objective of the CSO program to follow the Department and University Mission Statements, while promoting a working environment that not only enhances the educational process for our CSO’s but provides the skills necessary in pursuing possible careers in law enforcement.

Our commitment to the Community Service Officer (CSO) program is based on the philosophy that we are:

- Providing students a learning experience in law enforcement
- Providing employment and practical experience to our students
- Enhancing our service delivery to the campus community

CSOs are SDSU students, in great academic standing, who work for the police department as civilian employees. Under direct supervision, CSOs patrol campus property performing security and parking enforcement activities as well as providing free safety escorts to any member of the SDSU community. CSOs further assist the campus community and provide an extra set of "eyes and ears" for the police department. By fulfilling these duties we believe that we have established a successful and professional student assistant program.

<table>
<thead>
<tr>
<th>Library</th>
<th>Red &amp; Black Shuttle</th>
<th>CSO's</th>
<th>After Hours</th>
<th>Total Escorts</th>
</tr>
</thead>
<tbody>
<tr>
<td>1197</td>
<td>687</td>
<td>744</td>
<td>549</td>
<td>3168</td>
</tr>
</tbody>
</table>

SAFETY ESCORTS
One of the major accomplishments this past year in Auxiliary Services was the transition and upgrade to a state of the art network and video recording system. These upgrades were done to the police department’s existing video recording system which is used to monitor traffic on and around the campus. Upgrades included new servers to support the recording capabilities as well as new high-definition cameras. New software made it easier to retrieve captured video.

The department’s Automated External Defibrillator (AED) program continued at full strength as well, with 35 AED units now located around campus. These units provide potential life-saving resources to the campus and the program continues to be administered by the Access Control Systems Coordinator.

**Parking Services** continued to play a vital function in police department operations. Parking Officers provided traffic control and direction during several large events this year, including a visit by the Dalai Lama, the annual Greenfest concert and during a major brush fire and Commencement. Parking Officers received community commendations for how well the events was managed.

This year saw the welcome and necessary addition of an I.T. specialist to the department’s staff. Projects thus far have included dispatch systems, in-car computer systems and server maintenance and upgrades.
Auxiliary Staff

Det. C. Jacobsen
Sgt. M. Johnson
Cpl. M. Svec
Cpl. M. Duncan
Ofr. Gumarang

Lead S. Duncan
Cadets: Brasel, Burris & Hueft
Community Service Officers

H. Price  K. Luna  R. Gargari

A. Villa  R. Torres  T. Hubka  B. Nishimoto  R. Herriott

J. Poe  G. Recidro  J. Womack  K. Carrasco  D. Friesen

H. Carrillo  D. Ruizcoss  S. Glidden  E. Armenta  M. Anderson

J. Porter  B. Worthan  E. Power  A. Banh  J. Koenig