San Diego State University
Police Department

- Police Services
- Parking Services
- Access Control
- Key Issue
- Transportation Services
- Special Event Planning
- Community Service Officers
- Community Policing
- LiveScan Services
- Emergency Preparedness Liaison
Our Mission

- Protect the public through proactive law enforcement and to promote a safe and secure environment.
- Address issues that impede or disrupt the orderly operation of the academic process.
- Protect university property by initiating police action — enforcing laws & regulations, and arresting offenders — and educating the public in crime-prevention techniques.
- Mitigate liability and hazards to the university.

Our Values

- **Service to the Campus Community**
  We value the opportunity to provide service in a manner, which is fair, courteous, responsive and efficient. An attitude of respect for the protection of the worth, dignity, and the rights of all we serve is the foundation of our department.

- **Integrity**
  We value candor, honesty and ethical behavior in the members of our department. We are committed to upholding our positions of trust by maintaining the highest ethical standards as set forth in the law enforcement code of ethics.

- **Responsibility & Accountability**
  We value the need to use our resources effectively and to be open in our communication with the campus community. We are responsible for our actions and understand that our behavior earns the support and trust of the public.

- **Professionalism**
  We value the spirit of professionalism, and have a clear sense of commitment, perspective and direction. We build professionalism by creating an empowering environment, one that encourages teamwork, innovation and self-evaluation.

- **Excellence**
  We strive for personal and professional excellence. We are committed to improving the campus community, earning their trust, respect and support through active partnership, involvement and service.
Our people, the true strength of our organization, take pride in providing professional law enforcement services that are ethical, caring and inclusive. We realize the mission of the University could not be achieved without the support from the innovative and proactive policing strategies deployed by our employees. We are driven to provide an environment where faculty, staff, students and visitors can feel safe and take pride in the SDSU community.

Should you have any questions, concerns or comments about our services or the organization, please feel free to contact me.

Sincerely,

John L. Browning
Chief of Police
Operations Division

The Operations Division of the SDSU Police Department is composed of the most visible segments of the University's public safety effort, the uniformed police officers. The Division consists of 28 sworn police officers and 9 civilian staff who serve the University and campus community 24 hours a day, seven days a week, 365 days a year. The Operations Division is composed of following details: Patrol, K-9 Unit, Bicycle Team, Traffic Enforcement, Special Operations Unit (SOU), Investigations/Detectives, Critical Response Unit (CRU), Communications, Records, Property and Evidence, Field Training Unit, Rape Aggression Defense (RAD), and Law Enforcement CSO Training Program. The Division is designed to promote the mission of the San Diego State University Police Department by supporting a commitment to safety and service. Our efforts to improve the quality of life in the community we serve are grounded in our belief that strong community partnerships, strong communication skills, superior training and a coordinated vision promote the ultimate objective of having a safe environment. It is our vision to ensure that citizens feel safe and take pride and find comfort in the quality of life in their community.

Accomplishments in 2011:

- Initiate Department emergency procedures and mutual aid plan.
- Professional development program is on-going.
- Created interviewing course and administered two cycles.
• 3C’s installation completed.
• Daily Training Bulletin’s are in full usage.
• Corporal selection process completed.
• Lead dispatcher selection process completed.
• EPREP: Alert SDSU program in full usage.
• FCC 10-year license renewal process completed.
• Secured Aztec Parent’s Grant for K-9 replacement.
• EPREP: Successful implementation of Mass Notification System.
• Two prescription drug take back events hosted on campus.
• Expand Nixle usage to residential student population, Associated Students and Aztec Parents Foundation. **Nixle eliminated due to cost.**
• Evaluate and select scheduling/training/payroll system. **Eliminated due to cost.**
• Completed emergency vehicle replacement plan.

**Goals and Objectives for 2012:**

• Establish emergency procedures for police station. Schedule two tests.
• Establish two cycles of professional development program for sworn staff.
• Develop monthly testing process for Mass Communication System.
• Establish 5-year staffing plan.
• Find funding for a campus emergency command vehicle.
• Purchase a second K-9 and fill the vacant K-9 position.
Administrative Services Division

The Administrative Services Division of the Department consist of civilian staff providing the campus community resources for parking services, access control, special events, Live Scan, and various services through our professional group of staff and student Community Service Officers. This division is also responsible for supporting and maintaining the technology for the department and its employees by ensuring all staff have the resources needed for proactive law enforcement.

**Mission:** To support and facilitate the academic process, while promoting the safety and security of our campus community, through a constructive and responsive service.

**Accomplishments for 2011:**

Personnel Development –
- A minimum of quarterly training for CSO’s and Parking Officers
- Regular meetings with staff

Recruitment and Retention –
- Hired Hourly Part-time IT person for Department

Customer Service –
- Continued auditing of programs to ensure the best service is provided
- Installed a third cashier station in the Parking/Key office
- Provide more user friendly services for our customers including making our web page more understandable
- Obtain more message board signs for traffic management

Technology –
- Incorporate ArcView mapping into our CAD and MDT for added resources.
- Bring new access control server/service online
- Use the DMV electronic notification for DMV pull program
- Upgrade the AutoCite units and software
- Implement a new camera subnet and camera policy for the University as well as provide camera functionality to campus EOC

Cost Recovery –
- Implement a new bail schedule as well as LiveScan and Key fee
Front row Parking Officer Luna, Parking Officer Bundalian, Parking Officer Viramontes
Middle row: Parking Officer Alvarez, Parking Officer Gogue
Back row: Parking Officer Bentrum and Parking Sergeant Solano

Auxiliary Service Director Richeson
Auxiliary Service Coordinator Brown
Goals and Objectives 2012:

Personnel Development –
- Continued law enforcement training for Community Service Officer Program
- Find creative training opportunities for all staff

Customer Service –
- Continued auditing of programs to ensure the best service is provided
- Continued outreach to campus departments on services and accessibility
- Research ways to streamline the permit process

Technology –
- Implement LPR systems for police and parking enforcement
- Replace/Upgrade the in-car video MDT system
- Upgrade network infrastructure

Cost Recovery –
- Improve production levels which are directly related to revenue

Parking Officer Luna and Parking Officer Viramontes
CSO Apperley & CSO Elwood at Scenario Day

CSO Training Scenario Day 2011
First Row: CSO Turner, CSO Luna, CSO Dunford, CSO Hernandez, CSO Griffin Second Row: CSO Bentrum, CSO Coy, Corporal Chandroo, CSO Elwood, CSO Gargari CSO, Third Row: CSO Apperley, CSO Howard, and CSO Fitchhorn
MAJOR CRIME STATISTICS

ALARM / ACCESS CONTROL
K9 Nemo, End of Watch, February 2012

Shop with a Cop Golf Fundraising Event
Front row: Sergeant O’Deane, Corporal Hart, ACS Coordinator Binnall, Dispatcher McKay and Dispatcher Palatian
Back row: Parking Officer Bentrum and Sergeant Villegas
Annual Bicycle Give-a-Way
Corporal Julien and CSS Rose

Annual Shop with a Cop Event
Corporal Stevens, Corporal Svec, Corporal Julien, Lt. Mays and Corporal Hart
Pride Parade 2011
Chief Browning. Auxiliary Service Director Richeson, CSO Dunford, Officer Cruz, Dispatcher Palatian

Physical Plant Annual Chili Cook-off