San Diego State University
Police Department

- Police Services
- Parking Services
- Access Control
- Key Issue
- Transportation Services
- Special Event Planning
- Community Service Officers
- Community Policing
- LiveScan Services
- Emergency Preparedness Liaison
Our Mission

- Protect the public through proactive law enforcement and to promote a safe and secure environment.
- Address issues that impede or disrupt the orderly operation of the academic process.
- Protect university property by initiating police action — enforcing laws & regulations, and arresting offenders — and educating the public in crime-prevention techniques.
- Mitigate liability and hazards to the university.

Our Values

- **Service to the Campus Community**
  We value the opportunity to provide service in a manner, which is fair, courteous, responsive and efficient. An attitude of respect for the protection of the worth, dignity, and the rights of all we serve is the foundation of our department.

- **Integrity**
  We value candor, honesty and ethical behavior in the members of our department. We are committed to upholding our positions of trust by maintaining the highest ethical standards as set forth in the law enforcement code of ethics.

- **Responsibility & Accountability**
  We value the need to use our resources effectively and to be open in our communication with the campus community. We are responsible for our actions and understand that our behavior earns the support and trust of the public.

- **Professionalism**
  We value the spirit of professionalism, and have a clear sense of commitment, perspective and direction. We build professionalism by creating an empowering environment, one that encourages teamwork, innovation and self-evaluation.

- **Excellence**
  We strive for personal and professional excellence. We are committed to improving the campus community, earning their trust, respect and support through active partnership, involvement and service.

“Commitment to Safety and Service”
Chief’s Message

The men and women of the San Diego State University Police Department take pride in providing professional law enforcement services that are ethical, caring and inclusive. As a support component of the University, we value innovative and proactive policing strategies to ensure the education mission is uninterrupted and the quality of life is maintained.

Our partnership with the university community is a bond earned through mutual trust and individual leadership. We are driven to provide an environment where faculty, staff, students and visitors can feel safe and take pride in the SDSU community.

Should you have any questions, concerns or comments about our services or the organization, please feel free to contact me.

Sincerely,

John L. Browning
Chief of Police
“Commitment to Safety and Service”
The Operations Division of the SDSU Police Department is composed of the most visible segments of the University's public safety effort, the uniformed police officers. The Division consists of 28 sworn police officers and 9 civilian staff who serve the University and campus community 24 hours a day, seven days a week, 365 days a year. The Operations Division is composed of following details: Patrol, K-9 Unit, Bicycle Team, Traffic Enforcement, Special Operations Unit (SOU), Investigations/Detectives, Critical Response Unit (CRU), Communications, Records, Property and Evidence, Field Training Unit, Rape Aggression Defense (RAD), and Law Enforcement CSO Training Program. The Division is designed to promote the mission of the San Diego State University Police Department by supporting a commitment to safety and service. Our efforts to improve the quality of life in the community we serve are grounded in our belief that strong community partnerships, strong communication skills, superior training and a coordinated vision promote the ultimate objective of having a safe environment. It is our vision to ensure that citizens feel safe and take pride and find comfort in the quality of life in their community.

Corporal Michael Duncan

“Commitment to Safety and Service”
Achievements in 2009:

- A campus-wide violent intruder education program was established by SDSU Police staff in the fall of 2009. The ALICE acronym stands for Alert, Lockdown, Inform, Counter, Escape/Evacuate. Corporal Mike Duncan, ACS Coordinator Micki Binnall, Associate Directors of Residential Education Office Christy Samarkos, Kara Bauer, and Associate Dean of Student Affairs Randi McKenzie were all certified as ALICE instructors. The instructors provide ALICE training to University faculty, staff, and students. Some departments who have recently received ALICE training are the Office of Housing Administration and Residential Education Office, Aztec Shops, Human Resources and SDSU Foundation.

A grant was received and implemented from the San Diego Police Foundation to fund a second police K-9 unit. Corporal Tiffany Tulloch and “Brico” aka “Ricky” became a team in May of 2009. “Ricky” is patrol trained and just recently completed explosive detection training.

- The SDSU Police Department worked in conjunction with various San Diego county police agencies to host a DUI check point in October of 2009 for the Avoid the 14 grant. SDSU Police will continue to participate in the Avoid the 14 anti-DUI grant with the goal of hosting at least two events during the year, one of which would be a DUI check point.

- Planned and staffed security for the NCAA Women’s Basketball Tournament and the first SDSU Greenfest event.

- The SDSU Police Special Operations Unit continued through to its second year in service. The team completed several on-going campus investigations.
• Members of the Special Operations Unit attended the DEA’s Clandestine Lab course in Quantico, VA where they obtained valuable information and experience in dealing with methamphetamine labs and by-products.

• The SDSU Police Department prides itself in providing our staff with quality training to maintain our professional standards. In 2009-2010, we met federal, state, and campus mandated training requirements for staff, included but not limited to perishable skills, Active Shooter response, and slow driving and pursuit policies. The SDSU Police Department continues to encourage professional development through the President’s Leadership training.

• The SDSU Police Department purchased and installed Most Wanted Software to assist with tracking and automating data. Most Wanted will track training history of personnel, track POST reports, automate the quartermaster inventory, track background investigations processes and automate staff scheduling.
• Community Outreach Programs: Our personnel regularly attend meetings with College Area Community Council (CACC), Mid-City Community Court (MCCC) and College View Estate Homeowners Association (CVEHO).

• Communications: Completed infrastructure project for installation of components for the 911/Public Safety Answering Point (PSAP).

• Communications was awarded their third 9-1-1/PSAP console funding and equipment. It is projected to have an E9-1-1 system operational before the 2010 fall semester.

• Investigations: Continued recruiting and background investigation efforts to meet our authorized staffing allocations.

• Increased the frequency of campus presentations on workplace violence and personal safety programs. Increased crime prevention awareness and survey high-risk offices using a Crime Prevention through Environmental Design process.

**Goals and Objectives 2010:**

• Establish a Traffic Safety Detail to include motorcycles which will provide Education, Enforcement and Engineering to the campus community.

• Develop and implement the Department’s Management Structure to ensure sufficient management personnel are available 24/7 to provide leadership and direction to staff.

• Maximize the fiscal and personnel resources available to provide the greatest law enforcement services to the university and community.

• Complete the Department’s Policies and Procedures Project with Lexipol.

• Develop a weapons training program for all police officers to ensure proficiency with firearms in escalating and decelerating situations.

• Establish bicycle registration program to help stem the tide of stolen bikes on campus.

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• Assign personnel to attend the FBI National Academy and Sherman Block Supervisory Leadership Institute.

• Establish department emergency/critical event protocols and quarterly testing cycle.

• Complete the installation and develop policies for the Regional Command and Control Communications (3Cs). This system is designed to provide first responders more ways to work together to protect the lives and property of the communities they serve. 3Cs is an independent private communications network which directly connects public safety agencies and encourages inter-agency collaboration.

Auxiliary Services Division

The Auxiliary Services Division of the Department consist of civilian staff providing the campus community resources for parking services, access control, special events, Live Scan, and various services through our professional group of staff and student Community Service Officers. This division is also responsible for supporting and maintaining the technology for the department and its employees by ensuring all staff have the resources needed for proactive law enforcement.

Mission: To support and facilitate the academic process, while promoting the safety and security of our campus community, through a constructive and responsive service.

Parking Officer Cassey Hawkins

“Commitment to Safety and Service”
Accomplishments for 2009:

- Continued training and support for employees to meet their career goals.
- Filled all Parking Officer Positions.
- Created a new position to assist in Parking and Access Control for cashiering and special projects.
- Recruited a volunteer to assist with Most Wanted Database and assist with administrative projects.
- Continued program auditing to ensure the best service is provided.
- Assessed the Department web page to maintain clarity and valuable resources to the community.
- Implemented a written documentation process for IT management requirements.
- Implemented BFA Standards for IT Management.
- Trained other Department employees to assist with IT maintenance.
- Implemented department charge backs for:
  - lost and/or broken keys

Goals and Objectives 2010:

- To establish new position in Parking and Access Control Services.
- To create 1-2 more positions in Parking Services.

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• Changed “ Auxiliary Services to “ Administrative Services” and restructured organization to two divisions of operations and administration.

• Continue to make our web page an up-to-date resource to the community at large.

• Continue training of staff in their services areas.

• Incorporate mapping into our CAD and MDT for added resources.

• Updated all necessary forms to provide more efficient service.

• Obtain more IT staffing/support for meeting requirements and to complete computer related projects.
CALLS FOR SERVICE

2008

2009

2009 RESPONSE TIMES

"Commitment to Safety and Service"
REPORTS COMPLETED

ARREST
MAJOR CRIME STATISTICS

ALARM / ACCESS CONTROL

“Commitment to Safety and Service”
"Commitment to Safety and Service"
COMMUNITY COMMENTS

COMMUNITY ESCORTS

“Commitment to Safety and Service”
TRAFFIC COLLISIONS

0 0
2008 2009
Traffic Collisions
Injury
Alcohol Involved

“Commitment to Safety and Service”
“Commitment to Safety and Service”
PARKING CITATIONS

TRAFFIC ARREST

“Commitment to Safety and Service”
SPECIAL OPERATIONS UNIT

INVESTIGATIONS

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“Commitment to Safety and Service”